

# INM355 Practices and Theories in Interaction Design

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@book{Benyon, David\_Benyon, David\_Dawsonera\_2010a, address={Harlow}, edition={2nd ed}, title={Designing interactive systems: a comprehensive guide to HCI and interaction design}, publisher={Addison-Wesley}, author={Benyon, David and Benyon, David and Dawsonera}, year={2010} }

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@article{Truong\_Hayes\_Abowd\_2006, address={New York, N.Y.}, title={Storyboarding}, url={http://portal.acm.org/citation.cfm?doid=1142405.1142410}, DOI={10.1145/1142405.1142410}, journal={Designing interactive systems: DIS2006 University Park, PA, June 26-28, 2006}, publisher={Association for Computing Machinery}, author={Truong, Khai N. and Hayes, Gillian R. and Abowd, Gregory D.}, year={2006} }

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@misc{Chapter 12 }

@misc{Chapter 14 }

@misc{Usability Testing | Usability.gov }

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@misc{Nielsen, J., Ten Usability Heuristics for User Interface Design }

@misc{Jennifer Mankoff, Anind K. Dey, Gary Hsieh, Julie Kientz, Scott Lederer, and Morgan Ames. 2003. Heuristic evaluation of ambient displays. In Proceedings of the SIGCHI conference on Human factors in computing systems (CHI '03). ACM, New York, NY, USA, 169-176. }

@misc{Alertbox: Jakob Nielsen's Newsletter on Web Usability }

@misc{Usable Web }

@misc{User Interface Engineering - Usability Research, Training, and Events - UIE }

@misc{Usability consulting and training with Human Factors International }

@misc{All Things Web - more resources }

@misc{IBM Design }